



General Makeup Terms and Conditions

For the purpose of these Terms and Conditions, the “Artist” refers to Charissa Zoé Makeup Artistry Ltd. The “Client” refers to the person named on the Quotation, Invoice or Booking Confirmation. Once the deposit is received by Charissa Zoé Makeup Artistry, and/or the appointment has taken place, the Client agrees to the following Terms & Conditions.

SERVICES: The type of services, number of services and date and location of services provided by Charissa Zoé Makeup Artistry Ltd. are agreed to by both parties as stated on the Artist’s booking page, any conversations after booking between the Artist and the Client, and in quotation provided by the Artist. The Client must notify the Artist as soon as possible of any additional services required on the date. The Artist reserves the right to refuse the provision of services which are additional to those specified in the booking or quotation, and not agreed to prior to the date of service. Where TBC is written for a service date in the quote provided, the Artist will endeavour to provide that service on a date that is preferable to the client, however, the provision of that service is subject to the Artist’s availability.

BOOKINGS: To secure a date, a deposit is required to be paid. The deposit amount is stated in the quote supplied by the Artist. Amounts for services which are required to be paid in full at the time of service are specified on the written quotation provided. The deposit is non-refundable and non-transferable after three (3) days have elapsed from the date of payment receipt. Please be advised, dates and scheduled client times will only be reserved once a deposit is received.

BOOKING TIMES: Each service requires a certain length of time to be finished and is not to exceed the time limit due to client delays either during or prior to makeup application. All persons involved in appointments need to be available at the scheduled time of said appointment in order to not break the contract. All services for more than one person must be at the same location and consecutive in time.

DELAYS: A late fee of \$1,500 JMD will be charged for every 15 minutes of delay when a client is late for the scheduled time, or if the scheduled service exceeds allotted time because of client delays.

SUPPLIES AND EQUIPMENT: When performing the Services, the Artist will use her own supplies and equipment. For home visits, the Client must have available for the Artist, power supply, adequate natural lighting, and clean and safe conditions for the Artist to work in. If the Artist deems that the environment is not of adequate sanitary or safety standards to work in, the Artist reserves the right to refuse their services and the deposit will not be refunded or transferable.

ALLERGIES AND MEDICAL CONDITIONS: The Client agrees to provide notice in advance of any and all allergies or conditions in accordance with the Liability provision. The Client also agrees to have any persons receiving services from Artist or their Assistants to give notice in advance, and in writing, of any and all allergies or conditions in accordance with the Liabilities provision.

PAYMENT: The person responsible for the payment is the person who has agreed to the Terms & Conditions. Payment of services can be made via bank transfer, debit card, credit card, PayPal, Zelle or in cash. Some payment methods attract additional transaction fees, which are outlined via the quotation or invoice, or on the Artist's website. All makeup classes require a minimum payment of 50% to confirm the booking. Failure to confirm the booking with a payment can result in cancellation of the appointment.

OTHER EXPENSES

PARKING FEES: Where parking or valet fees may be incurred, the amount will be included in the final bill and due for payment on the day of the event.

TRAVEL AND ACCOMMODATION: Travel and toll fees may be incurred depending on the distance of travel required. This amount is specified in the quotation or via the Artist's booking platform and is determined according to the location provided at the time of enquiry. If the location of the service changes after the agreed upon quotation is given and/or deposit is paid, the Artist reserves the right to adjust the travel fee if the distance is increased. Locations in Kingston up to 25km from the Artist's studio attract a flat travel fee of J\$5,000. For locations outside the 25km radius, the travel fee is calculated at \$100/km as determined by Google Maps, from the Artist's studio. All costs for travel to a booked event are to be paid by the Client. Costs may include, but are not limited to airfare, hotel, transportation and parking.

CANCELLATIONS: If the Client cancels the services before the event, the Client will not receive a refund of the deposit. All deposited monies paid by the client will be refunded if the contract is cancelled within three (3) days of deposit received.

After the three-day grace period, should a client cancel the booked event or any service specified in the quotation, the deposit will not be refunded or transferred. If the Artist cancels at any time or is unable to perform her duties for any reason, the deposit paid will be fully refunded by bank transfer or cash within two (2) weeks. The Client agrees that the refund of 100% of the deposit is the only liability to Charissa Zoé Makeup Artistry Ltd..

DAMAGE TO ARTIST EQUIPMENT: The Client will be responsible for any damage or loss to the Artist's equipment due to misuse or theft by the Client or any guest of the Client. The full replacement value will be added to the final invoice or bill for services that have not been paid in full up to the time of the damage. For fully paid bookings, an invoice will be generated for the damages only, and will be subject to the payment terms outlined in the invoice.

LIMITATION ON LIABILITY: Client holds the Artist harmless for any claim, loss, damage or injury to any person or property arising, either directly or indirectly, from the Artist's performance.

LIABILITY: All brushes and makeup products are kept sanitary and are sanitized between every makeup application. Makeup products used are hypoallergenic. Any skin condition should be reported by the client to the Artist prior to application and, if need be, a sample test of makeup may be performed on the skin to test reaction.

PRIVACY: The Artist takes the Client's privacy seriously and will not divulge or discuss any details regarding your booking or your personal details with anyone not directly connected with your booking. All details collected are for the sole purpose of providing the best possible service to the Client. The Artist will never knowingly give or sell your information to a third party.

USE OF IMAGES: The Artist may take and use photos of the Client on its website and/or in any advertising media. The Client also agrees to release the name and contact information of professional photographers and/or videographers used for recording any event for which the Artist has been contracted to provide services for.

GENERAL PROVISIONS:

(a) In the event the Client fails to pay any periodic or installment payments due, the Artist may cease work without breach pending payment or resolution of dispute.

(b) The Artist shall not be liable for any delay or non-performance due to circumstances beyond the Artist's control.

(c) The Artist is an independent contractor and not an employee of Client.

(d) Any changes to this document must be agreed upon in writing by both the Artist and the Client prior to payment of the deposit by the Client.

(e) This Agreement constitutes the entire agreement between the Client and the Artist and supersedes any prior understanding or representation of any kind preceding the date of this Agreement.

There are no other promises, conditions, understandings or other agreements, whether oral or written, relating to the subject matter of this Agreement. By paying the deposit, the Client agrees that they have read and understand all the terms and conditions outlined above. The Client also understands that the Client will be financially responsible for self and all deposit(s) made are non-refundable.